

Message from the Board Chair

Jesus asked, "What do you want Me to do for you?" He said, "Lord, that I may receive my sight." — Luke 18:41

As an Incorporated Ministry of The United Church of Canada, The Downtown Mission of Windsor welcomes all people who are seeking support in many different ways. With many more guests coming to our low barrier shelter this past year, the Board took time to review its strategic plan for the next few years.

As we continue to embrace those seeking care and comfort we reached out to over 200+ people who enabled us to review what we do and where we are needed most. From our discussions our Strategic Priorities are:

1. Striving for Operational Excellence as we see ourselves helping others.
2. Working Stronger Together through and with community partners in collaboration.
3. Building a Sustainable Future as we seek to share development initiatives and training of guests, staff and volunteers.

As a governance Board our purpose is in overseeing the good work of staff and volunteers as they strive to do what is needed so that guests will have a new vision renewed and restored. Downtown Mission staff work tirelessly in support of many adult and youth with diverse needs and do so with the goal of enabling people to live with dignity and hope.

As the Downtown Mission evolves to meet the needs of those who come to its doors, it is my sincere prayer that God's Spirit will continue to bless this place as lives are changed and community members are given new hope.

The Rev. Dr. Catherine Collins-Barker

Message from the Executive Director

I am often asked to reflect on the work of our Mission Staff and Volunteers and the impact we as a Team make on our Community. This question reminds me of the hope I have in our Heavenly Father and the trust I put in him to guide me and all of us at the Mission as we go about our days.

Psalm 32:1-2 states "He has given me a new song to sign, a hymn of praise to our God. Many will see what he has done and be amazed. They will put their trust in the Lord."

As I reflect on the past year, I am truly grateful to all of our Community who has come alongside beside the Mission to help us get through difficult situations and to help us do better and more for those who came to us for help and support. I am grateful to our wonderful Team of dedicated and hardworking Staff and Volunteers who work together daily to ensure nobody feels alone or lost at the Mission.

I am sincerely grateful to all who have helped us allow adults and youth to feel safe and loved, given them the opportunity to smile, given them the chance to have hope and made it possible for many to change their lives for the better! God bless you all and thank YOU for providing food, shelter and hope!!!

Rukshini Ponniah-Goulin, Executive Director



2023 ANNUAL REPORT



"For I was hungry and you fed me!"



875 Ouellette Ave.
Windsor, ON N9A 4J6
519.973.5573
www.downtownmission.com

Charitable Registration #119260420RR0001

Because of YOU, The Downtown Mission provided the following to our neighbours in need during 2023

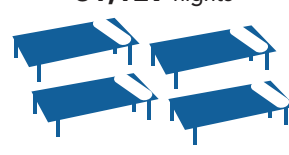
Rescued 1,648,458lbs of food and distributed to **27** local schools and agencies



Served 123,227 hot meals to individuals, more than **338** each day



Sheltered men & women **31,129** nights



Supported 44 young families with basic necessities and parenting **Education or Supports**



Provided 363,075 meals to **24,205** individuals (**13,129** households) through our Food Bank

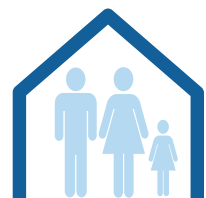


165 Opioid Overdoses reversed with Naloxone by DTM Staff

Supported 210 adults and **360** youth through their **Recovery Journeys**



Housed 90 individuals (58 in partnership with Housing Information Services)



Prepared 1,232 Tax Returns

Provided 573 youth with clothing and **2,917** youth with hygiene supplies



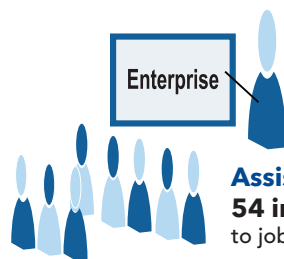
Referred 262 Youth to Partner Agencies



Supported 5,124 Youth through **Outreach Efforts**



Assisted 54 individuals to job readiness



Provided 26,208 hours of emotional support, crisis intervention, addiction and basic needs counselling



Lifted Up Thousands by providing case management, education, work opportunities, medical supports, rehabilitation and housing



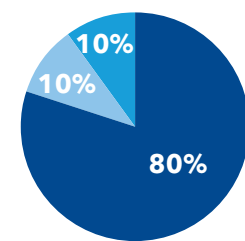
Loved 1,232 Volunteers provided **19,661** hours of service



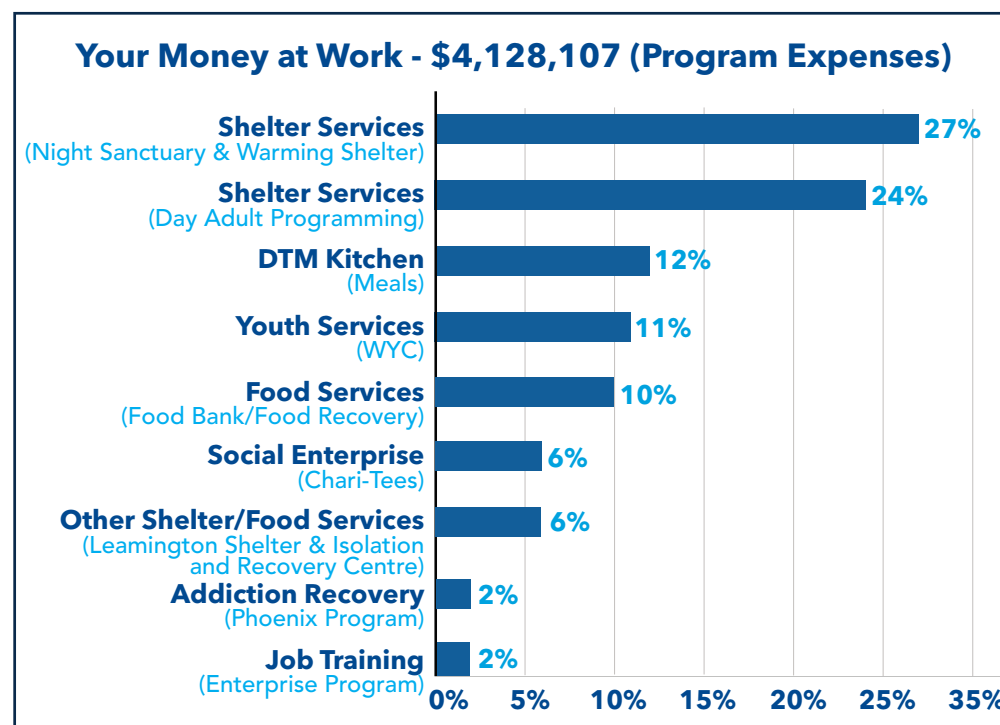
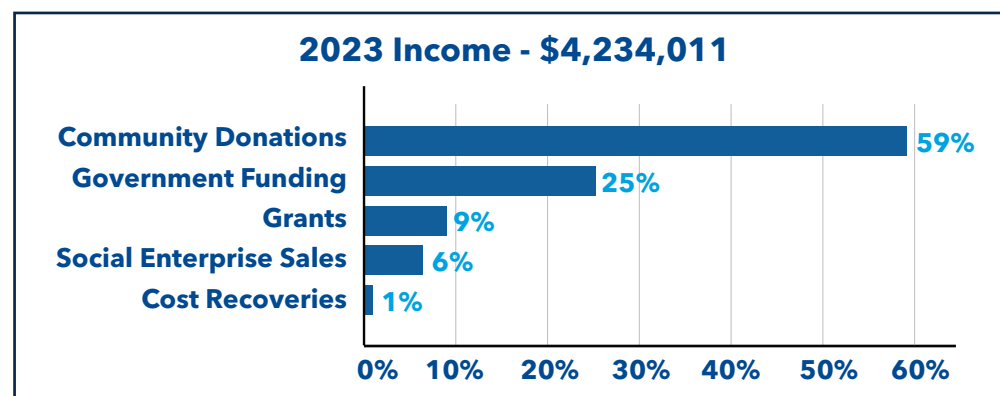
FINANCIAL SUMMARY

Fiscal year January 1, 2023 through December 31, 2023

Complete audited Financial Statements are available at www.downtownmission.com or upon request.



■ Program Expenses (including Building Occupancy)
■ Fundraising Expenses ■ Administrative Expenses

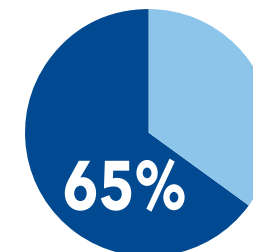


- The Mission gratefully accepted **\$4,385,893.04** of In-Kind Donations in 2023
- The Mission was blessed to work with 1,232 Volunteers in 2023 who added **\$325,390** of their time to help make the impact

These Volunteers and Gift-in-Kind Donations helped make the work and impact of the Downtown Mission possible during 2023!

Did You Know?

65% of our income comes from individuals like you.



Our needs are 365 days a year. Thank you to all who became or continued to be a Monthly Donor of the Mission during 2023.

We were blessed to have 61 Mission Friends join our Circle of Giving and become Monthly Donors during 2023, ensuring those who are hungry, homeless and hurting have somewhere to go every day!

The Downtown Mission touches more than... 455 lives daily



Our Mission:

The Downtown Mission serves as sanctuary to all in answer to the call of the Gospel. Through outreach, we offer food and shelter for the body, nurture for the spirit, advocacy, and opportunities for human growth, embracing those seeking care and support.

Our Vision:

To be a self-directed, sustainable, charitable, social service organization rooted in the Christian faith. With respect and dignity, we are committed to actively supporting individuals facing adversity and those experiencing homelessness in Windsor-Essex County. We aim to be well recognized and supported by the community.

Core Values:

- Faith
- Accessibility
- Community
- Compassion
- Empowerment
- Transparency

Every life is a story, thank you for being a part of ours!