

## Message from the Board Chair

"Abandon every display of selfishness. Possess a greater concern for what matters to others instead of your own interests." (Philippians 2:4)

The Downtown Mission's courageous and dedicated employees and volunteers risked their health to provide services to those in need during a year which brought so many changes to Mission life. Enhanced safety protocols were difficult for many guests to comprehend, yet our Team never failed to show kindness, patience and understanding to get those protocols followed. The Board thanks our Employees, Volunteers, and Donors for allowing the Mission to fulfill its mandate in 2020, and we hope your support continues in 2021. Each of you helps us to take a step along our journey.

Michele McGregor, Board Chair

## Message from the Executive Director

"So do not fear, for I am with you; do not be dismayed, for I am your God. I will strengthen you and help you; I will uphold you with my righteous right hand." (Exodus 15:2)

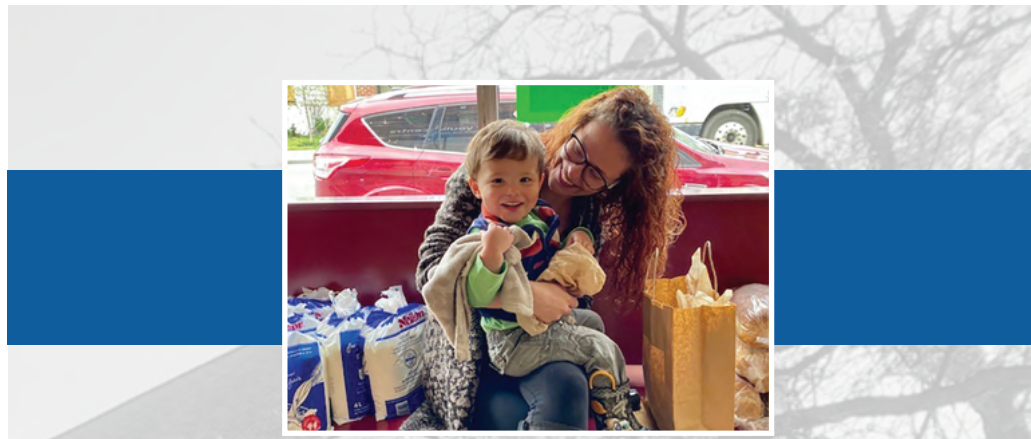
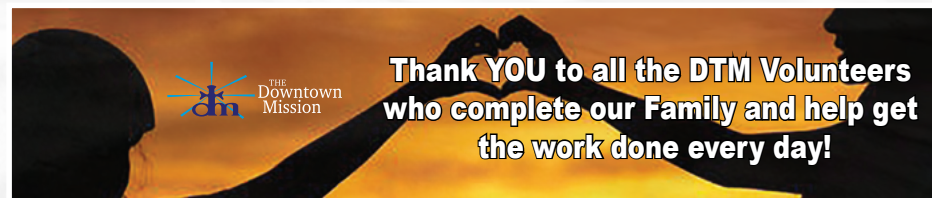
This particular Bible verse seems to have become a mantra of sorts for myself and Mission life in general over the past year. My friends, we have been attacked by a global pandemic and by other forces beyond our control. Many would have fallen, failed or given up. YOUR MISSION stood strong. We stood against the grain and pushed on in the best interest of our Guests.

Our Staff, Volunteers and Donors stepped up to the plate and worked hard against all odds. We kept a global pandemic at bay for nearly a full year, before sadly we reached outbreak status. Over 100 of our Guests, Staff and Volunteers contracted COVID-19. We were nearly broken, we voluntarily moved from our homes at 664 Victoria and 875 Ouellette Ave. to the former Public Library. For the first time, we ourselves were temporarily homeless, experiencing a little bit of the transient lifestyle our Guests are so familiar with. Our Programming Staff, along with our Guests, relocated to the Aquatic Centre and supported by our Community Partners, we again persevered and soldiered through.

Now, back in our own buildings, Mission life has changed, it's different and new but also familiar and comforting. Many are still in dire need, and many are still looking to you, through the Mission, for help with their most basic needs. Like many of you, we are so glad to see 2020 in the rear-view mirror. We learned a lot through our experience; we learned to trust in each other on a whole new level! I personally got to know our Team better while working along side each of them. When COVID brought us to our knees, our Team helped each other up, encouraged each other, and displayed a strength I had not seen before.

Please know friends, that God has called each of us to serve the poor, the vulnerable and the marginalized, not alone but together. You are appreciated for your role - Staff, Volunteers, Board Members, Donors and Friends. "So do not fear, for I am with you". These words bless us daily! My fervent prayer for 2021, as we begin a transition to a new, much-needed location, is that we continue to stand against injustice and learn to live with the new realities of our world. I pray each of you stay strong in the knowledge that we serve our powerful God together, and He will uphold us!

Rev. Ron Dunn, Executive Director



Some pictures represent events from 2020, pre-COVID safety precautions

# ANNUAL REPORT



*"For I was hungry and you fed me!"*

664 Victoria Ave.  
Windsor, ON N9A 4N2  
519.973.5573  
[www.downtownmission.com](http://www.downtownmission.com)

Charitable Registration # 119260420RR0001

# Because of YOU, The Downtown Mission provided the following to our neighbours in need during 2020

**Rescued 1,322,449** pounds of food and distributed to **16** local schools and agencies which provided services during the pandemic

**Served 188,981** hot meals to Individuals, more than **518** each day

**Provided 222,450** meals to **26,631** Individuals (**7,493** Households) through our Food Bank

**88** Opioid Overdoses reversed with Naloxone by DTM Staff (2019 - 39)

**Supported 165** Adults and **21** Youth through their **Recovery Journeys**

**Sheltered** men, women, youth & families **18,703** nights

**Housed 47** individuals

**73** Guests engaged in Housing Supports

**Provided** clothing and hygiene supplies to **16,454** Adults and **1,012** Youth

**365** Days without a Positive COVID-19 Case

**Answered 3,903** Distress Calls

**Referred 231** Youth to Partner Agencies

**Supported 39** Young Families with Basic Necessities and Parenting **Education** or Supports

**Prepared 1,446** Tax Returns

**Supported 2,933** Youth through **Outreach Efforts**

**Assisted 87** individuals to job readiness

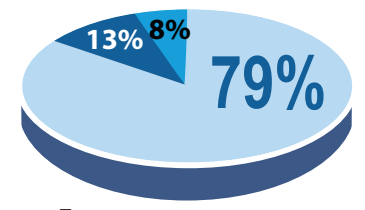
**Lifted Up** Thousands By providing case management, education, work opportunities, medical supports, rehabilitation and housing

**Provided 26,208** hours of emotional support, crisis intervention, addiction and basic needs counselling

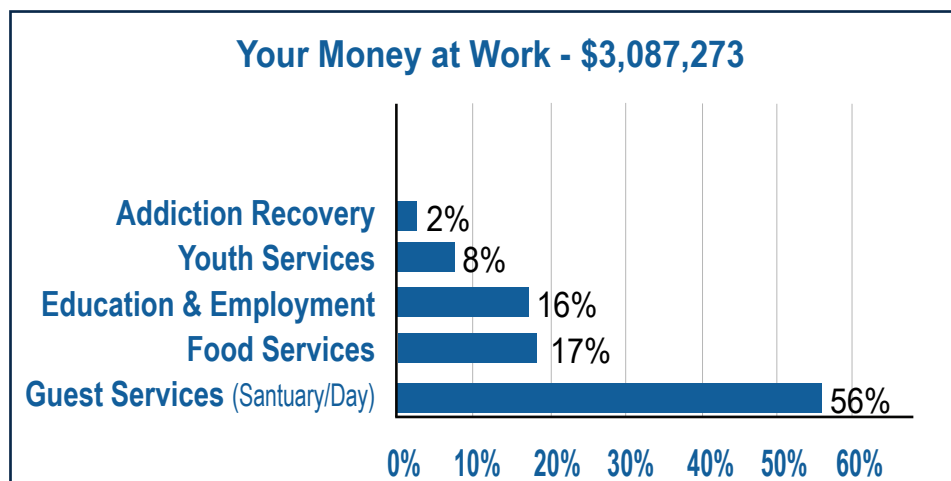
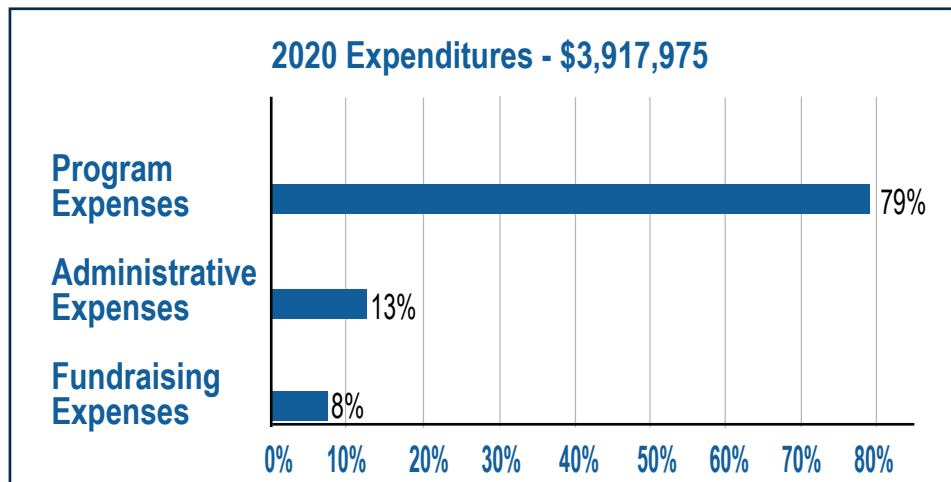
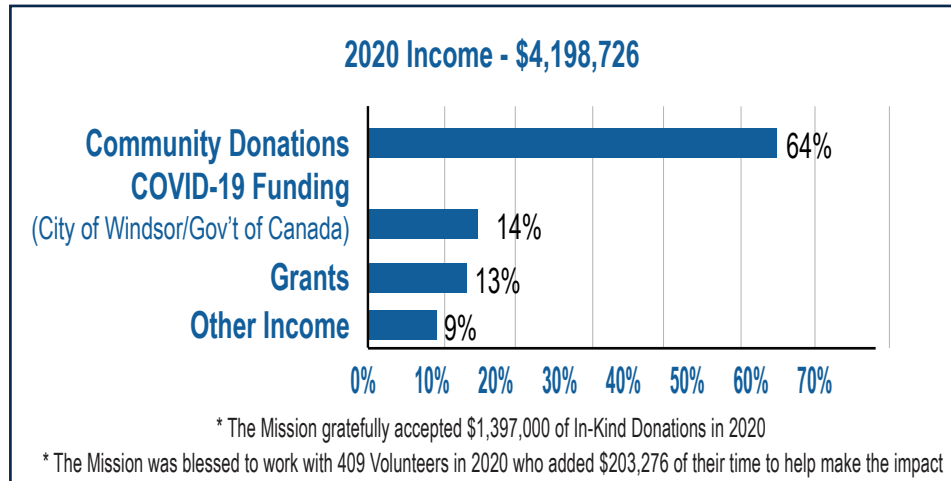
**Loved 409** Volunteers Provided **14,265** hours of service

# FINANCIAL SUMMARY

Fiscal year January 1, 2020 through December 31, 2020



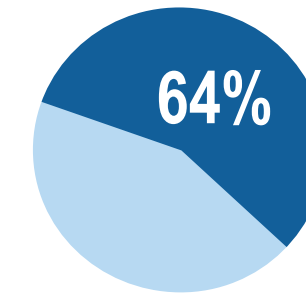
Complete audited Financial Statements are available at [www.downtownmission.com](http://www.downtownmission.com) or upon request.



# ANNUAL REPORT 2020

# Did You Know ?

64% of our income comes from individuals like you.



Our needs are 365 days a year. Thank you to all who became or continued to be a Monthly Donor of the Mission during 2020.

We were blessed to have 111 Mission Friends join our Circle of Giving and become Monthly Donors during 2020, ensuring those who are hungry, homeless and hurting have somewhere to go every day!

The Downtown Mission touches more than... **1,100 lives daily**



Our Vision:

To be a self-directed, sustainable charitable social service organization grounded in Christian faith, proactively addressing and meeting the needs of the homeless and disadvantaged in the Windsor area: well recognized and supported by the community.

Our Mission:

The Downtown Mission exists as a Place of Sanctuary. In response to the mandate of the Gospel, through outreach we provide: food for the body, nurture for the spirit, shelter for the homeless, advocacy for the impoverished and opportunity for human growth.

Core Values:

- Faith
- Compassion
- Accessibility
- Empowerment
- Community
- Transparency

Every life is a story, thank you for being part of our story!