

HOPE SEES THE INVISIBLE, FEELS THE INTANGIBLE AND ACHIEVES THE IMPOSSIBLE.

Sanctuary:

875 Ouellette: New 74 bed shelter for men, women and youth, announced at the last AGM, is now open and giving hurting people dignity, security and hope.



Food Bank is larger, more accessible with greater volumes of food, providing better service to low income people in a rent free facility.

The Mission's **FRESH** program truck rescues food and delivers it to over 40 food banks, schools and community services each week.



Our Health Care

Navigator has assisted 2180 guests in receiving the health care they need; from first aid to mental health support, connections are made to community health care providers, reducing visits to hospital emergency departments and more expensive levels of care.



The Phoenix Recovery & Wellness Program has commenced operations and is addressing the addictions and recovery needs of our community.

Lets Talk Women's Group recently launched to provide a safe and supportive environment to address the unique lived experiences of female guests.



The Do Good Deli

provides do good feel good food while enterprise program participants gain transferable hands on experience in the culinary arts, cash handling and customer service.



Chari-tees is a promotional and marketing social enterprise that prepares enterprise program participants with transferable skills in sales, graphic design and print production.



The Enterprise

Program is a skills development and employment training program that provides participants with the tools to become and stay employed through in class training and hands on work experience.



Report from the Chair—2017

Every year since becoming Chair, I have reported that "it has been another exciting year for the Downtown Mission of Windsor". For this past year, especially, that is an understatement. From the moment we purchased our new facility at 875 Ouellette Avenue, the team at the Mission has conquered obstacles, reached milestones and worked tirelessly—all in the name of the people we serve.

It is difficult for me to distinguish just one or even two of the new programs that were initiated in 2016 as there are too many to mention. However, I must admit that over the past couple of months I have eaten out more than I have in years—all due to the opening of the DoGood Deli—and it's not just to enjoy one of the many homemade soups and sandwiches. It's a great place to relax, chat with friends and, most importantly, regale on the accomplishments of the Downtown Mission. Speaking of soup: serving the evening meal to our guests has become a ritual that I look forward to each and every month.

Over the past year and a half, under Ron's direction, we have hired accomplished, educated and inspired staff. We continue to collaborate with various organizations across Windsor-Essex and have been featured in the Windsor Star, and with other local media, more times than I can count.

Finally, this year is bittersweet as it concludes my term as Chair. Fortunately, we have recently added the position of Past Chair which will give me the opportunity to contribute, in some way, when the final touches of the Wellness Centre are realized. A special thanks to our Board of Directors who have supported the Mission through their commitment to governance, financial contributions and their support of our Executive Director. Here's to another exciting year at the Downtown Mission of Windsor!

Respectfully
Dorothy Davis, Chair

Report from the Executive Director—2017

As I reflect on the past year, it occurs to me how blessed we are and how incredibly amazing this past year has been. New programs, a new building and finally a bed for every head. I want to take this opportunity to say thank you. Thank you to our volunteers, our amazing donors and to those we have the pleasure of serving. I would be remiss if I didn't take this time to thank our dedicated staff. I have pushed them to do more, to open their minds and hearts to change. They have risen and accepted every challenge and every task. Their commitment to those we serve is unwavering and second to none. Without their hard work and dedication none of what we have accomplished would have been possible. Thank you to our community partners, all working hard to make things better for those living in poverty or dealing with addiction, mental health and homelessness issues. I see a positive change; sure we still have work to do, but a new era of cooperation has begun. I am extremely proud of the work we are doing across Windsor-Essex and the Mission's involvement in that work.

As much as we have accomplished together over the past few year's, there is more to do. We must continue to grow as a community, assisting those in need as we are called to do. So, I ask you each to join me in our journey. Please continue to give in whatever capacity you are able. Stretch your ideals, challenge yourself to do more for those in need. Yes, I know you already have done so much, and we appreciate it. Your time, talent and treasure has sustained us. Your prayers fortify us and your friendship gives us strength. This past year has been wonderful, we have fed, clothed, counselled, housed and loved more people in more ways than ever before. This next year, we are called to do more, plans for a dental centre are being developed, the continued development of our two campuses and the growth of our social enterprise program are all to be highlights in next years annual report. Until then, again I say thank you and ask for God's continued blessing on each of your lives.

Respectfully
Ron Dunn, Executive Director & CEO

664 Victoria Ave.
Donations,
Administration, Hot Meals,
Income Taxes, Hair Salon,
Foot Care & more
519-973-5573
www.downtownmission.com

875 Ouellette Ave.
DoGood Deli, Chari-tees,
Wellness Centre, Sanctuary,
Phoenix Recovery & Wellness
& more
519-962-5582



"Alone we can do so little; together we can do so much"



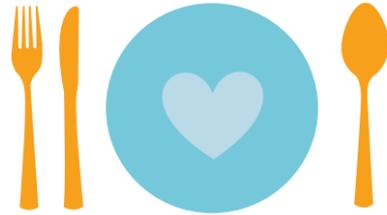
ANNUAL REPORT

Over The Past 12 months Our Downtown Mission Has:

Sheltered
men and women for
12,996 nights.



Provided
265,000 meals
more than 700 each day.



Rescued more than **1,400,000**
pounds of food valued at
\$2.5 million and distributed it to over
40 food banks, schools, and partner
services each week.



Provided Clothing for
1000 children
4000 women and
7500 men.



Answered 2500
Distress Calls.



Lifted Up Thousands
providing case management,
education, work
opportunities,
rehabilitation
and housing.

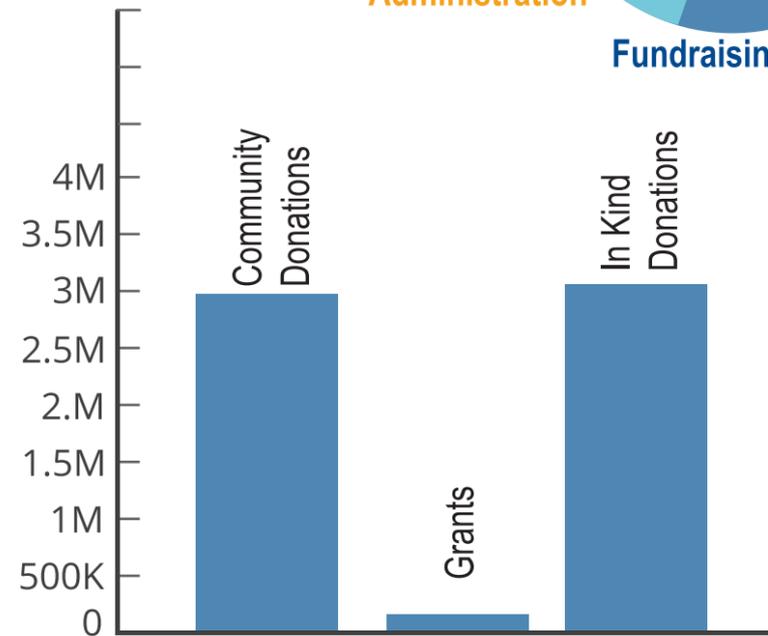
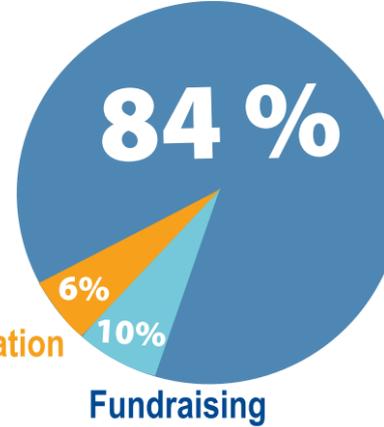


FINANCIAL SUMMARY

Fiscal year January 1, 2016
through December 31, 2016

complete audited financial
statements are available upon
request or at downtownmission.com
* 10% more was spent on P & S
compared to 2015.

Program & Services



INCOME 2016

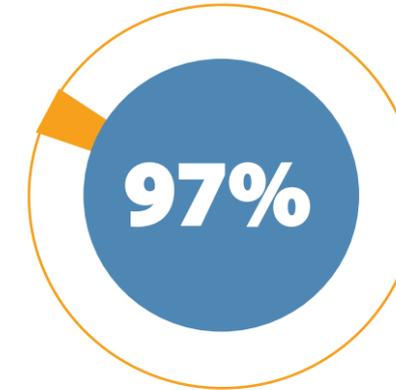
Community Donations	\$ 2,865,088
Grants	\$ 133,008
In Kind Donations	\$ 3,028,808
Total Income	\$ 6,026,904

EXPENSES 2016

Program Expenses	\$ 4,983,899
Administrative Expenses	\$ 386,231
Fundraising Expenses	\$ 656,774
Total Expenses	\$ 6,026,904

ANNUAL REPORT

Did You Know?



of our income comes from
Individuals Like you

The Downtown Mission
recieved **no government**
funding for our core
programs in 2016

Our needs are 365 days a year.
Thank you to all who became
a Monthly Donor in 2016

The Downtown Mission touches more than... **700 lives daily**



Our Vision:

To be a self-directed, sustainable charitable social service organization grounded in Christian faith, proactively addressing and meeting the needs of the homeless and disadvantaged in the Windsor area: well recognized and supported by the community.

Our Mission:

The Downtown Mission exists as a Place of Sanctuary. In response to the mandate of the Gospel, we provide: food for the body, nurture for the spirit, shelter for the homeless, advocacy for the impoverished and opportunity for human growth.

Our Core Values:

- * Guest-focussed.
- * Protecting and building our brand.
- * Financial responsibility and independence.

Strategic Priorities for 2017-18:

- * Continue to develop all Mission programs to full potential while addressing the diverse needs of our guests and our community.
- * Continue to exercise financial discipline in all operations to ensure the integrity of the Mission is never compromised.
- * Continue seeking opportunities for skills development and social inclusion for all stakeholders.
- * Continuously evaluate opportunities for collaboration with community partners to facilitate growth and/or strengthening of our programs.